



Welcome!

Delhaize eCommerce Home Delivery Center Forest

05/06/2024

Delhaize and (food) home delivery GO WAY BACK!



Delhaize is n°1: PIONEER and MARKET LEADER in food home delivery



Unprecedented increase of online sales during covid period (2020 - 2021)



Further strengthening of our leadership position

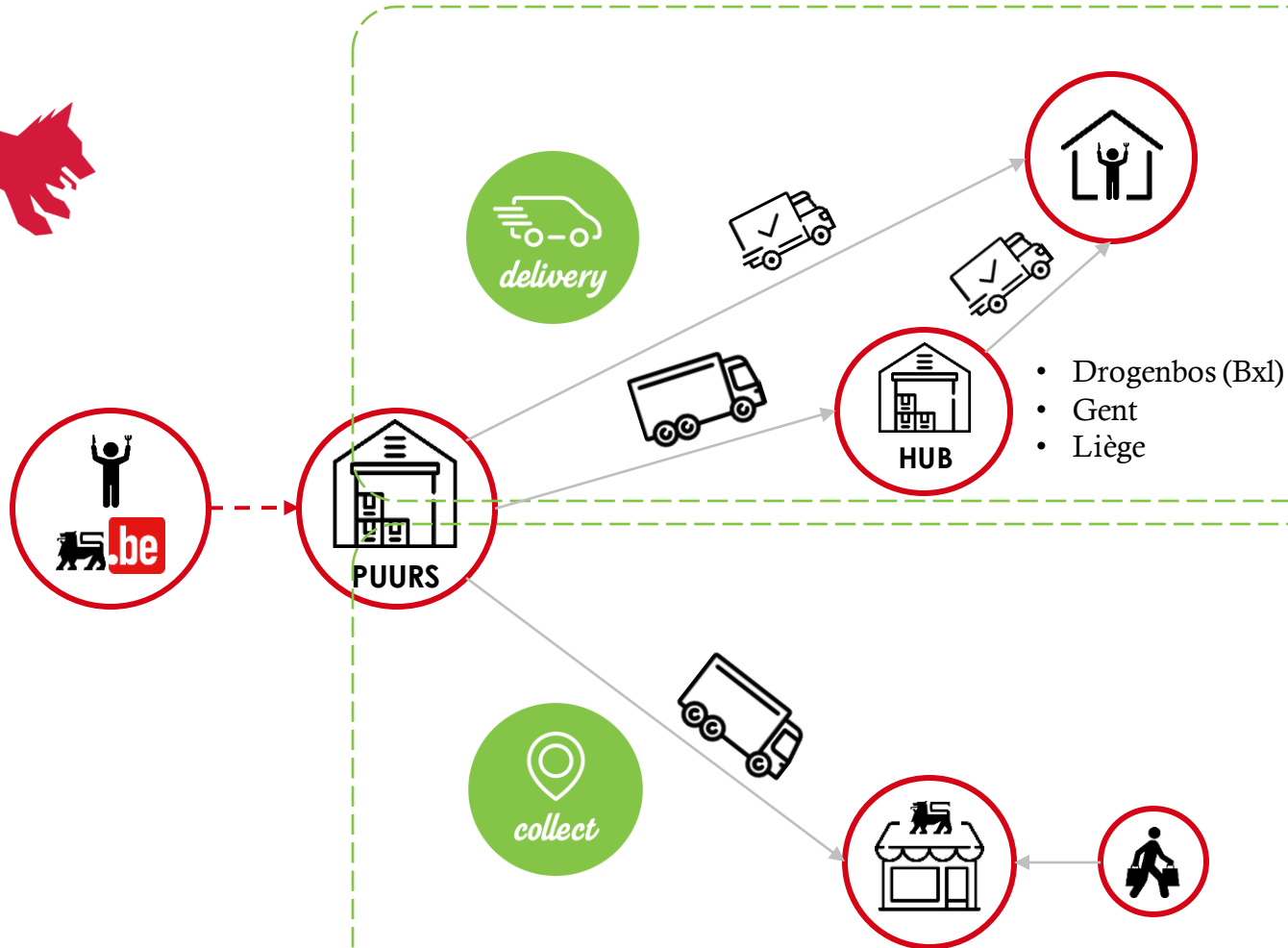


97% of Belgian households can be reached = **largest home delivery network in Belgium**



15.000 product references online available

Today we offer Home Delivery & Collect (pick-up) through our central home delivery center in Puurs and 3 Hubs



97% of Belgian Households



Points Collect



Our Growth journey pushes continuous Investments & Innovations

Make the best use of available technology

Optimizing logistics processes



Excellent shopping experience for customers

Expand the operational capacity



Green last mile



New HOME DELIVERY CENTER in VORST



Doubling our capacity = further expansion and strengthening of **market leadership**



Optimal operations processes

- Greenfield allows for optimal lay-out
- Best split of people & goods flows



Expansion with focus on sustainability

- Shorter and thus greener last mile
- Research for electrified transport possibilities
- BREEAM excellence certified building



Jobcreation: 400 new job opportunities

- Low and medium educated profiles
- Drivers, order picker, administration
- Local recruitment



1. Smooth operations flow through the building

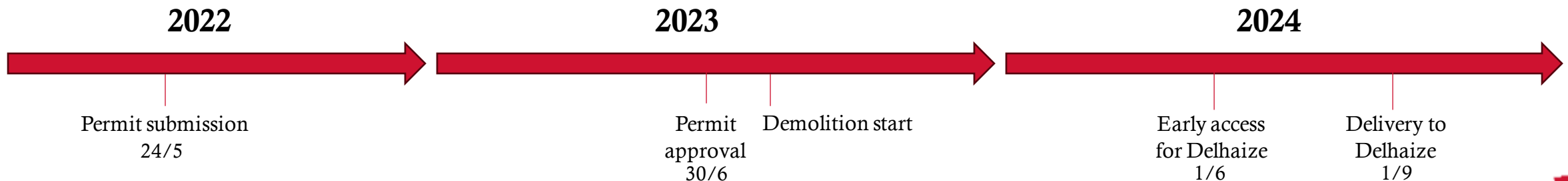
- a) Inbound
- b) Put-away
- c) Picking
- d) Loading
- e) Returns

2. Box-in-a-box

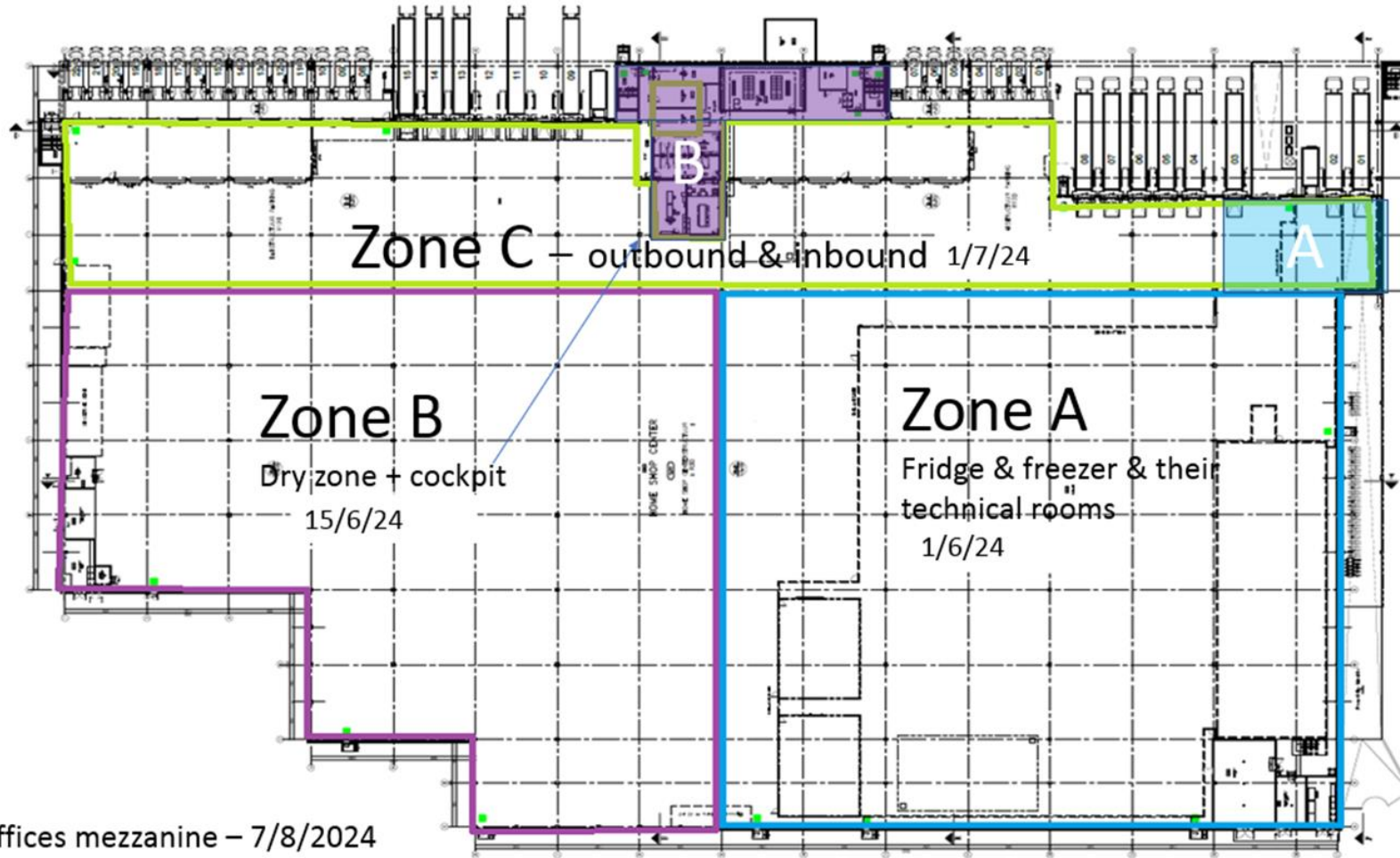
- a) Fridge
- b) Freezer

Planning & Study Phase

- First site visit with Montea April 2021 "Building Lipton Site"
- Deal Breakers: 2 Possibilities
 - Renovation existing building
 - Demolition and Rebuild
- Start development with Montea for Rebuild --> Signature Head of terms 30/09/2021
- Permit: permit introduction 24/05/2022
- Permit: received June 2023
- Start Building works in close collaboration with Delhaize August 2023
- Handover Building to Delhaize 1/09/2024



Construction Phase



Key Infrastructure realized by Delhaize during the early access phase of the building - 3 months before handover

- Fridge & Freezer –Zone A
- Racking
- Operations equipment
- IT Infrastructure & Security
- Office interior on the mezzanine



Focus on sustainability



Green roof



**Solar panels basis: 1000 Kwp
Additional solar panels on roof parking
area: 457Kwp**



**HVAC: With Heat pumps and heat recovery from
the Fridge and Freezers (CO₂)**



BMS : Building management tool implemented:

- To measure energy consumption in real time
- To follow-up alarms on cooling



**25 Loading points for EV's
75 Loading points for E-Vans (Future ready)**



QUESTIONS?

